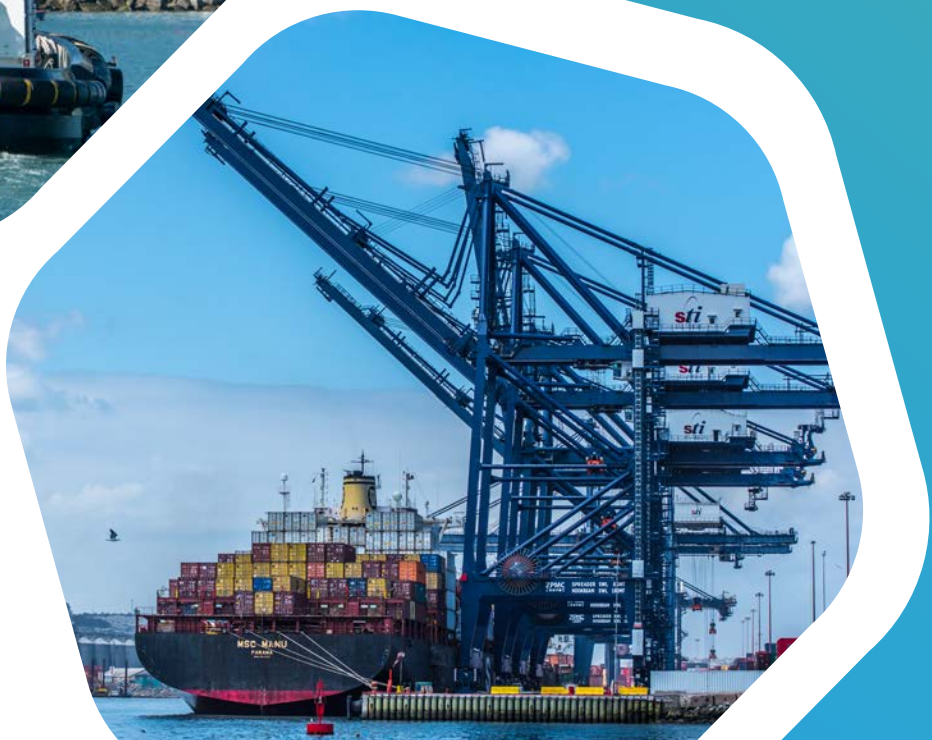




saam®



QUALITY MANAGEMENT POLICY



Quality Management Policy

SAAM provides port and towage services, assistance in maneuvering, maritime operations and comprehensive logistical services, thus generating excellent operational solutions.

We are committed to ongoing improvement in the quality of our services, for which

- We assess customer satisfaction and strive for ongoing improvement in our processes.
- We assign the necessary resources for proper compliance with our management system's requirements and objectives.
- We integrate our suppliers and contractors into our value chain and control the quality standards defined for the provision of services.
- We strive to protect the environment and prevent pollution.
- We encourage commitment and develop the qualifications and skills of our personnel.

Through compliance with this policy, we create value for our customers, employees and shareholders, with due respect for the community and the environment.



Macario Valdés Raczynski
Chief Executive Officer

